

Report to :	EXECUTIVE CABINET
Date :	30 September 2020
Reporting Officers:	<p>Cllr Brenda Warrington – Executive Leader (Tameside Council)</p> <p>Dr Ashwin Ramachandra / Dr Asad Ali – Co-chairs (Tameside and Glossop Clinical Commissioning Group)</p> <p>Karen Huntley – CCG Lay Member for Public and Patient Engagement</p> <p>Sandra Stewart – Director Governance and Pensions</p> <p>Sarah Threlfall – Assistant Director Policy, Performance and Communications (Governance and Pensions)</p>
Subject :	ENGAGEMENT UPDATE
Report Summary :	<p>The report provides the Strategic Commissioning Board and Executive Cabinet with an update on the delivery of engagement and consultation activity in 2019/20 (to date). Much of the work is undertaken jointly – coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. However, it should be noted that each of the three agencies undertake work individually where necessary and appropriate for the purposes of specific projects. Engagement is relevant to all aspects of service delivery, all the communities of Tameside and Glossop, and wider multi-agency partnership working. The approach is founded on a multi-agency conversation about ‘place shaping’ for the future prosperity of our area and its communities.</p>
Recommendations :	<p>The Strategic Commissioning Board and Executive Cabinet are asked to note the contents of the report and support future engagement and consultation activity with the communities of Tameside and Glossop.</p>
Links to Corporate Plan:	<p>Achieving the objectives and priorities of the Corporate Plan is dependent on effective service delivery which meets the needs of local residents. Undertaking engagement and consultation to inform service development makes for better services and improved impact.</p>
Policy Implications :	<p>There are no direct policy implications as a result of this report but the activity outlined ensures policies regarding engagement are delivered. Engagement activity (alongside other considerations) will inform policy development in the relevant thematic areas.</p>
Financial Implications : (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	<p>The engagement and consultation outlined in this report is carried out by the Policy and Communications team. The budget for the team and all other policy and communication work is £1.474m in 2020/21 with a forecast spend of £1.455m. The service expects to underspend by £19k on current estimations.</p>

Legal Implications :
(Authorised by the Borough Solicitor)

Members will be aware of the Council's legal obligations in relation to consultation for particular projects and these will be subject to their own governance and decision making in addition to this report.

Risk Management :

The approach and activity outlined in the report ensures that both Tameside Council and Tameside and Glossop Clinical Commissioning Group meet their obligations with regards to engagement and consultation with local communities.

Access to Information :

The background papers relating to this report can be inspected by contacting Simon Brunet, Head of Policy of Policy, Performance and Intelligence (Tameside and Glossop Strategic Commission)



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1. PURPOSE OF THE REPORT

- 1.1 The report provides the Strategic Commissioning Board and Executive Cabinet with an update on the delivery of engagement and consultation activity from beginning of 2019 to date. Much of the work is undertaken jointly – coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. However, it should be noted that each of the three agencies undertake work individually where necessary and appropriate for the purposes of specific projects.
- 1.2 Engagement is relevant to all aspects of service delivery, all the communities of Tameside and Glossop, and wider partnership working. The approach is founded on a multi-agency conversation about ‘place shaping’ for the future prosperity of our area and its communities.

2. KEY HEADLINES

- 2.1 The key headlines from January 2019 to date are summarised in the box below.

- Facilitated 50 thematic Tameside and/or Glossop engagement projects
- Received 4,753 engagement contacts¹ (excluding attendance at events / drop-ins) – 2,875 in 2019 and 1,878 in 2020 so far.
- Supported 39 engagement projects at the regional and Greater Manchester level
- Promoted 46 national consultations where the topic was of relevance to and/or could have an impact on Tameside and/or Glossop
- Delivered four Partnership Engagement Network (PEN) conferences attended by over 280 delegates.
- Delivered four virtual Partnership Engagement Network sessions focusing on the impact of COVID-19 and how we can build back better. These were attended by over 50 participants.
- Held a virtual engagement session with young people to understand the impact of the pandemic on them and how they feel things can be done differently in the future.
- Undertook the second joint budget consultation exercise for Tameside Council and NHS Tameside and Glossop Clinical Commissioning Group with planning for the budget conversation 2021/22 underway.
- Delivered two stakeholder ‘summits’ bringing a range of public service leaders, VCFSE groups and public / patient representatives together to guide future planning on key issues – Neighbourhood Summit (January 2019) and Co-operative Summit (October 2019).
- Achieved ‘Green Star’ top rating for public and patient engagement as part of the CCG Improvement and Assessment Framework (IAF). Tameside and Glossop CCG attained the highest score possible, one of only 13 out of 195 areas in the country to do so *

() Note: CCG only. The Council and ICFT are not assessed under an engagement IAF.*

¹ Engagement contacts refer to the number of responses made to Tameside & Glossop Strategic Commission led engagement and consultation activity outlined in Appendix 1.

- 2.2 A table listing all engagement activity facilitated, supported or promoted in the last two years is attached at **Appendix 1** for information.
- 2.3 The outcomes of our COVID-19 specific engagement to date are detailed at section 4.

3. FUTURE OF THE PARTNERSHIP ENGAGEMENT NETWORK (PEN)

- 3.1 At its best, meaningful and effective public and patient engagement is a range of different activities where each element informs the development of specific projects or plan. And the whole provides a strategic view to guide forward plans for the area – ‘place shaping’. In Tameside & Glossop the Partnership Engagement Network (PEN) delivers our strategic approach to engagement and consultation.
- 3.2 In late 2019 it was proposed to review the work of PEN so far and develop ideas to inform its approach. In early 2020 a survey was shared with PEN members seeking views on how they felt PEN was working. A total of 32 members responded to the survey. Of those respondents who had attended PEN conferences the average rating was 4/5 stars, and 72% of respondents said they found the conferences very useful. 64% of respondents reported they found the monthly PEN update e-mails very useful. When asked about the positive/negative aspects and possible areas for improvement, they gave the following (summarised) feedback:

Wider range of workshop topics

- More diverse membership of PEN
- Use of social media and networks to raise the profile of PEN
- Sharing of materials and key points from conferences
- More ‘you said we did’ presentations and feedback
- PEN participants to take a lead on feeding back into their networks

- 3.3 Further consideration will now be given to a medium and long term plan to reintroduce PEN conferences and large showpiece events when it is safe to do. New opportunities like online forums will continue to be used in conjunction with face to face activity, alongside an increasing move to take conversations out into communities and settings.
- 3.4 Other ideas and opportunities for consideration and possible development are outlined below:
- Temperature testing with the community of Tameside & Glossop on key issues / priorities – in-depth insight work commissioned from third sector organisations such as Action Together, The Bureau and Diversity Matters North West.
 - Targeted communication activity to further promote opportunities for local residents to participate (e.g. PEN database, PEN conferences, and Big Conversation surveys).
 - Encourage a diverse eco-system of engagement mechanisms. Support the further development of vibrant PPGs across the area and the establishment of Patient Neighbourhood Groups (PNGs) in West (Denton / Audenshaw / Droylsden) and East (Stalybridge / Dukinfield / Mossley) – dependent on there being an appetite amongst existing groups and individuals to form up into a neighbourhood arrangement. Support from the existing PPGs/PNGs who have self-organised into the Patient Network will be of value in enabling this to happen.
 - Look at using new approaches and techniques (and pilot where appropriate) – e.g. Citizens Juries, Public Consultation Hearings, and ethnographic research.
 - PEN summit. One off summit using the market place approach providing an opportunity for PNGs, HealthWatch, Action Together, The Bureau and a range of groups to showcase their work, network with others, share learning.

- Building back better summit. Single issue thematic summit to be delivered in the last quarter of 2020 following the virtual events and other activity over the next couple of months.
- PEN network bespoke group training on building skills as a community leader (open to all individuals and groups on PEN database). The Peer Leadership Academy work being developed by NHS England provides an opportunity, alongside other local ideas.
- Ad-hoc asset / strengths based training (like Dementia Friends). Topics to be determined based on what is available. Open to all on PEN database.
- Strengthen the 'You said we did' feedback loop to include insight from both project leads and those being engaged to maximise the learning and better influence future service redesign.

4. ENGAGEMENT ON COVID-19

4.1 To start discussion and take away learning from Covid-19, four virtual engagement sessions took place in July and August. Attended by over 50 PEN members, the sessions were a way for members of the network to learn from one another and to recommence Covid-19 safe PEN activity. The themes for each of the sessions were:

- How do we get services back open safely?
- What has been the impact of Covid-19 on the most vulnerable?
- Living with Covid-19 and preventing outbreaks/spikes
- How do we do things differently in the future based on experiences of Covid-19?

4.2 A fifth virtual workshop session was undertaken with young people and their representatives to better understand their experiences during the pandemic and to obtain their views on how we can do things differently in the future. The session was attended by 14 people.

4.3 Each of the virtual engagement sessions invited participants to share their experiences, both as individuals or speaking on behalf of their organisation where appropriate. Despite there being a distinct topic for each of the workshops, there were clear themes that arose from each of the sessions. The general consensus from individuals and professionals is summarised below:

- **Communication** – clear, consistent public communications was said to be vital to reopening services safely, restoring public confidence and trust, encouraging people to follow the rules and vital to preventing future spikes. There was consensus on the need for a local communications strategy that reaches all communities (including the disabled, learning/physical; people for whom English isn't their first language) that is more specific to the local area.
- **Mental health/isolation** – has caused notable fallout during the pandemic. The mental health of the shielded/isolated, those who have lost work or income and children in particular. Future service planning will need to ensure that mental health needs can be met and met virtually where appropriate.
- **Digital services** – there are many concerns about digital exclusion of vulnerable people. Where services have been delivered virtually during the lockdown, face-to-face services should resume for those who need it – older people, people with mental health problems, disabilities. A mix of digital and face-to-face should be explored as the default.
- **Vaccination** – for Covid-19 and flu vaccine extension. Plenty of planning and consideration should be given to this in order to take us through the winter and prevent serious strain on services and serious ill health. Public communications need to dispel misinformation and build public trust.

- **Role of VCFSE** – has been vital during the pandemic. Volunteers and community/mutual aid groups should be harnessed as a resource for any future spikes or in the event of a second wave.
- **Impact of Covid-19 on people from a Black, Asian & Minority Ethnic background** (in particular Muslim community, people for whom English is not their first language, BAME staff in health services) – BAME communities have had disproportionate experiences of the pandemic – higher cases, more severe illness and/or death, Muslim community reported they are more likely to be at the receiving end of abuse relating to implementation of local lockdown restrictions.

4.4 The young person's engagement session took place on Monday 17 August, which provided an insight into the experiences of our younger residents during the pandemic. Key themes arising from this session were as follows:

- **Concerns about school work** – difficulty accessing due to no internet connection or access to a device; poor motivation and concentration and; some young people have other issues in their lives that have prevented them from doing any work, for example caring duties.
- **Exam concerns** – Participants spoke of stress owing to the cancellation of exams, missing a huge part of their education for GCSEs and A-Levels and worries about having to catch up for next year. Young people also feel they have missed out on the opportunity to celebrate the milestone due to the way results are calculated.
- **Mental health** – also a common theme across the other PEN sessions, young people said that their mental health should be a priority for the future. Mental health of children and young people has deteriorated during the lockdown and many more young children have struggled. There needs to be more support available to help.
- **Isolation** – the impact of being unable to visit people outside the home has been deeply felt by young people. For example being separated from parents, siblings and friends has been a big difficulty. Digital contact does not replace human contact, and many have had to 're-form' relationships.
- **Other comments** – included: children and young people have not been part of the decision-making process throughout the pandemic. Many children will have undergone major life experiences without the usual services, support and social contact with others, so this should be considered for future. Digital poverty deepens the issues caused by the lockdown for many young people – particularly those leaving care. Positive comments were also made in terms of some children feeling they had learnt more during lockdown and the provision of digital equipment had assisted with this.

4.5 The full report detailing the findings from the virtual PEN engagement sessions can be found at **Appendix 2**.

4.6 A survey on the Impact of COVID-19 / Building Back Better was hosted through July and August by the Strategic Commission via the Big Conversation pages on the Council and CCG websites. The survey aimed to understand how the pandemic has impacted the lives of people who live, work or spend time in Tameside & Glossop. We also wanted to gather views on how we can better live with, and recover from, COVID-19. As challenging as the COVID-19 pandemic has been, it also presents a range of opportunities to do things differently in Tameside & Glossop. We wanted to understand resident's priorities for the way we recover and for the future of the area. In total **455** responses to the survey were submitted. Some of the key themes emerging from the survey are drawn out below with the more detailed findings included in Appendix 2.

What do you think the impacts of coronavirus have been on the most vulnerable members of our community? How can we best learn from this in the future?

Theme	No.	%
Loneliness and isolation	178	39.1
Mental health	51	11.2
Fear and anxiety about Covid-19	35	7.7
More/better services supporting vulnerable people	34	7.5
Access to technology/digital services	27	5.9
Reduced access to healthcare/other services	24	5.3
Financial difficulties	24	5.3
Access to food	20	4.4
Better communication/engagement	16	3.5

How do you think we can best prevent future outbreaks of COVID-19 in Tameside & Glossop? What does our local community need to be able to do to support this?

Theme	No.	%
Following social distancing and hygiene guidelines	89	19.6
Stronger enforcement of lockdown measures	80	17.6
Effective and clear communication	59	13.0
Education of residents	28	6.2
More cleaning/hygiene	28	6.2
Local based approach	25	5.5
More/better testing	22	4.8
More effective track and trace	20	4.4
Support for people isolating/quarantining	18	4.0

What are your thoughts on how we can re-open services safely in Tameside & Glossop?

Theme	No.	%
Follow social distancing guidelines (e.g. facemasks)	101	22.2
Reopen services slowly/cautiously	32	7.0
Ensure effective communication	32	7.0
Enforce lockdown measures	31	6.8
Lift lockdown quickly/immediately	28	6.2
Cleanliness/hygiene	23	5.1
Reopen services only when safe	19	4.2

Based on your experiences during COVID-19, how do you think we can do things differently in the future?

Theme	No.	%
Tighter enforcement of social distancing and hygiene guidelines	83	18.0
Better flow of information	56	12.0
Focus on vulnerable people and shielded/isolated residents	26	5.7
More use of digital services	21	4.6
Raising issues with national government	20	4.0
More use of community volunteers or resources	17	3.7

More local input into decision making (residents/community groups)	16	3.5
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4.7 Additional engagement work around the impacts of COVID-19 has also been undertaken via other forums – specifically the Children in Care Council and via the Council’s two Scrutiny Panels. The engagement work undertaken with the Children in Care Council consisted of two questionnaires circulated via children’s social workers. These contained statements about mental wellbeing and how well children felt they had been supported during lockdown.

4.8 The first survey was sent out to children aged 8-16 involved with the duty, safeguarding and Looked After Children teams. Key findings included:

- Over three quarters (77%) agreed that they were generally in a good mood
- 91% said they had felt supported during the lockdown (none disagreed with this statement)
- 80% said that they felt like their rights were respected
- Over nine in ten (94%) felt they were able to share their worries or opinions
- When asked what they worried about, children mostly indicated that the future and how their family and friends were doing were the main concerns
- When asked what helped them during lockdown, it was family, friends, pets, activities and residential staff
- Generally, children understood the changes and reasons why
- When asked if there was anything they wished they could do but couldn’t because of restrictions, children said seeing family and friends, social activities and holidays

The second survey was sent to young people involved with the leaving care team, aged 16-25.

- Over a third (37%) said that generally they were in a good mood
- Two-thirds said they felt supported during lockdown
- 75% said they felt able to share their worries or opinions
- When asked about what worried them, how their family were doing, the future, mental health and finances were the biggest issues for those who responded

4.9 Engagement with residents and communities was reported via Elected Members on the council’s Scrutiny Panels. Scrutiny Panel members are well placed to report on feedback from residents in their wards, and so it was requested that they take time to note experiences, impacts and the response to Covid-19 in Tameside. These are summarised as follows:

- **Responding to Covid-19** – The crisis has helped generate a resurgence of a sense of community. There were positive outcomes such as online support groups. Agencies have responded well with regards to food and medication provision.
- **Health systems** – there are a number of concerns linked to the impact of Covid-19 and the lockdown on physical and mental health. Assessing and supporting mental health need must remain a priority. Concerns about avoidance of primary care during lockdown. Work is required to understand the impact on certain groups, for example Black, Asian and Minority Ethnic people.
- **Economy** – Residents have concerns about uncertainty connected with lockdown measures, particularly in the insecurity of employment, housing, financial support and debt.
- **Children and families** – There has been a positive response from local schools, but there are concerns about children returning to school. There is need for consistency in the messages relayed from schools.

- **Vulnerabilities** (elderly/shielded, BAME, homelessness, domestic abuse) – To review the need for a collaborative approach to assess and remove any potential barriers (physical or psychological), in supporting our elderly, shielded and vulnerable residents to become more socially mobile as lockdown restrictions start to ease further.
- **Future consideration** – A need to plan for the challenges we are likely to face going forward and particularly how we work to mitigate the problems that lockdown has imposed. For example, getting people back to work, future financial hardships and feasibility of foodbanks.

5. PARTNERSHIP ENGAGEMENT NETWORK (PEN) UPDATE

5.1 Since its inception in 2017 there have been eight Tameside and Glossop Partnership Engagement Network (PEN) large scale conferences, participated in 3 large scale summits and supported over 50 pieces of thematic engagement or consultation work. Feedback from the conferences is positive with 9 out of 10 delegates rating them as very good or good overall, and 9 out of 10 delegates saying they were given enough opportunity to express their opinions.

5.2 The table below summarises the topics discussed at the conferences that have taken place since start of 2019 to current date.

Conference	Presentations	Workshops
February 2019 (Over 70 delegates)	<ul style="list-style-type: none"> • Corporate Plan • Living Life Well 	<ul style="list-style-type: none"> • Living Life Well (All Attendees) • PEN Development Session (All Attendees) • Loneliness • Greater Manchester Moving Local Delivery Pilot • Corporate Plan • Building a Social Movement around Community Wellbeing • Social Prescribing and Asset Based Community Development
June 2019 (Over 80 delegates)	<ul style="list-style-type: none"> • Greater Manchester Clean Air Plan • Tackling Dementia in Tameside and Glossop 	<ul style="list-style-type: none"> • Active Neighbourhoods, Greater Manchester Get Moving Campaign • Personalised Care Planning at the End of Life • Tackling Dementia in Tameside and Glossop • New Ways to Access General Practice • Tameside and Glossop Lung Health Checks • Tameside and Glossop Bereavement Booklet
October 2019 (Over 70 delegates)	<ul style="list-style-type: none"> • Health Inequalities / Mayors Challenge Fund • Advanced Care Planning – You Said, We Did 	<ul style="list-style-type: none"> • ICFT Health Inequalities – Closing the Gap • Active Parks • ICFT Patient Experience & Service User Engagement Strategy • ICFT Volunteer Strategy

Conference	Presentations	Workshops
		<ul style="list-style-type: none"> • Co-operative Councils • SAMMIE (Smoking, Alcohol, Mobility, Mental Health, Isolation and Elderly) campaign.
February 2020 (Over 60 delegates)	<ul style="list-style-type: none"> • Estates Strategy • NWS Public/Patient Panel 	<ul style="list-style-type: none"> • Primary Care Networks • The Future of Personalised Care in Tameside & Glossop • Evaluation of Tameside & Glossop Transformation of Integrated Care • The Bureau, Glossop – Communications and Engagement Strategy • Bee Network Proposals • Tameside Sexual Health Services • NWS (North West Ambulance Service) Experience

5.3 Full feedback reports available for the conferences are posted on the Partnership Engagement Network (PEN) pages of both the council and CCG website. Similarly, for all thematic engagement and consultation activity a short feedback report is posted on the Big Conversation pages of the Tameside Council website (with links also included on the CCG website).

5.4 Since the beginning of 2019, two large scale stakeholder ‘summits’ have been held on key themes. These bring together a range of public service leaders, members of voluntary, community, faith and social enterprise (VCFSE) groups and public and patient representatives to discuss and guide future planning in those areas. The two events are the Neighbourhood Summit (January 2019) and the Co-operative Summit (October 2019).

6. OTHER ENGAGEMENT WORK

6.1 This section provides an update on other key pieces of engagement work that has, or was due to, take place recently. It also details some upcoming key pieces of strategic consultation and engagement activity for the Strategic Commission.

- **What Matters to You** - ‘What Matters to You’ is a national campaign led by NHS England each year that encourages and supports more conversations between those who commission health and social care and those who receive it. From 6 June to 31 July 2019, Tameside and Glossop Strategic Commission jointly promoted and facilitated the ‘What Matters to You’ campaign. The findings were then shared with senior leaders for their use to inform future service improvement. Due to COVID-19 the campaign was not undertaken in the same way in 2020. We will look to return to promoting the ‘What Matters to You’ campaign in Tameside & Glossop should it be reinstated in 2021.
- **NHS Oversight Framework: Patient and Community Engagement Indicator** - Each year NHSE undertake an Oversight Framework (formerly the Improvement and Assessment Framework (IAF)) with a focus on public and patient engagement for every clinical commissioning group. For the last two years – 2017/18 and 2018/19 – NHS Tameside and Glossop Clinical Commissioning Group achieved the top score of Green Star. For the 2018/19 assessment Tameside and Glossop Clinical Commissioning Group was awarded the top rating – Green Star (*with the highest possible score of 15 out of 15*) for patient and community engagement. Only

35 out of 195 areas in the country have received Green Star, and Tameside and Glossop is one of only 13 out of 195 go achieve the highest possible score of 15 out of 15. Our submission for 2019/20 was made to NHSE in February 2020 with results originally expected in June 2020. Results for the 2019/20 assessment been delayed due to COVID-19 – confirmation is currently awaited from NHSE as to when these will be announced.

- **GP Patient Survey** – The national GP Patient Survey results for Tameside & Glossop CCG were released in July this year. In Tameside & Glossop, 14,196 questionnaires were sent out and 3,993 were completed. This represents a response rate of 28%. Results from the survey will be used by Primary Care as part of their routine oversight of practices and is one of a range of data sources to help our understanding of practices.
- **Listening Framework** – earlier this year Children’s Commissioning worked with children and young people to develop a listening framework / co-production pledge that enshrines their involvement in the development of services that affect their future. Due to COVID-19 the implementation of the framework has been delayed. The Listening Framework will be taken through governance over the coming months to launch and embed across all services.
- **SEND Offer** - Tameside SEND strategic partnership are looking to improve the experience of and outcomes for the young people and families using their Integrated Service for Children with Additional Needs (ISCAN). The core aim and objectives of this work is:
 - To assist Tameside and Glossop SEND strategic partners to develop an integrated vision for a 0-25 years disability service
 - To assist identification of the necessary stepping stones to achieve the vision.
 - To build a service based on the lived experience and preferences of young people and families in order to improve agreed outcomes

A series of consultation exercises will be undertaken across the SEND stakeholder network with particular reference to parents, carers and young people in order to establish views, experiences and suggestions for a local integrated 0-25 disability service.

- **Primary Care Digital Strategy** – we need to ensure Tameside and Glossop’s diverse population is considered when reviewing the ever changing demand for the way in which we deliver services. The NHS Long Term Plan is heavily linked to the adoption of digital provision for access to health services. Work is currently underway to deliver these national requirements across our own locality focusing on the implementation of online and video consultations, and the impact this may have in relation to access. In order for us to measure the impact of these nationally driven requirements, we need to ensure we engage effectively with the people that access primary care services. We need to establish how, moving to digitally enhanced services, may affect them in terms of their future healthcare. It has been proposed that a period of engagement will be undertaken to inform the work of the Primary Care Digital Strategy. The engagement process will take into account other surveys implemented locally including recent Covid related surveys (Strategic Commission and Healthwatch Tameside) to ensure questions are not duplicated.
- **Budget Conversation 2021/22** – the third joint budget conversation for Tameside Council and Tameside & Glossop CCG is due to launch this autumn. It is important

that we understand the priorities of the public – local residents, businesses, patients and service users. Plans are in place to engage with the public in autumn 2020 on their priorities for spending within the context of the financial challenges facing public services – particularly in light of the impact of COVID-19. It is proposed that this year’s engagement will take the form of a conversation with the public on providing sustainable public services for the future; encouraging residents to see themselves as citizens, not just consumers of services. The conversation will take place through existing meetings/forums (virtually if necessary) supported by an extensive communications campaign. The public will be provided with the opportunity to leave comments and feedback through the Big Conversation including ideas and suggestions for saving money and improving services.

- **GM Consultations** - Three separate but aligned consultations are planned to take place within GM in autumn 2020. These three consultations are:
 - Greater Manchester Spatial Framework (GMSF)
 - Greater Manchester Clean Air Plan (GMCAP)
 - GM Minimum Licensing Standards for taxis and private hire vehicles (MLS)

GM Leaders have agreed to bring these consultations together under one narrative as all have a significant impact on the future of GM and its recovery. The joint narrative will reflect Greater Manchester’s commitment to build back better and support economic growth. Locally we will need to devote resource and time to the local engagement activity required to ensure local residents are fully engaged and input into these key strategic consultation pieces.

7. RECOMMENDATIONS

- 7.1 As set out on the front of the report.

APPENDIX 1

The table below summarises engagement and consultation activity in the last two years.

Ref	Topic	Lead
1	The Big Alcohol Conversation	GMHSCP/GMCA
2	Items which should not routinely be prescribed in primary care: an update and a consultation on further guidance for CCGs	NHSE
3	MEC SCN Children and Young People Increasing confidence Survey	GMEC
4	Strategy for our veterans: UK government consultation paper	Ministry of Defence
5	Budget Conversation 2019-20	TMBC
6	Housing Assistance Policy	TMBC
7	Council Tax Charge on Long Term Empty Dwellings	TMBC
8	Williams Rail Review	Department for Transport
9	Planning reform: supporting the high street and increasing the delivery of new homes	Ministry of Housing, Communities, and Local Government
10	Regulating Basic Digital Skills Qualifications	Ofqual
11	Extremism in England and Wales: call for evidence	Commission for Countering Terrorism
12	Developing a Drug and Alcohol Strategy for Greater Manchester	GMCA
13	Improving Adult Basic Digital Skills	Department for Education
14	Gambling Policy Consultation	TMBC
15	Physical Activity: LGBTQ Questionnaire	TMBC
16	Greater Manchester Spatial Framework	GMCA
17	Police Funding 2019/20	GMCA
18	Improving access to social housing for members of the Armed Forces	Ministry of Housing, Communities, and Local Government
19	Single Handed Care	TMBC
20	Suicide prevention campaign consultation	GMHSCP
21	Greater Sport Physical Activity Survey	GreaterSport
22	Implementing the NHS Long Term Plan - Proposals for possible changes to legislation	NHS England
23	Consultation on consistency in household and business recycling collections in England	DEFRA
24	Introducing a Deposit Return Scheme for Drinks Containers	DEFRA
25	Healthwatch Tameside NHS Long Term Plan	Healthwatch Tameside
26	Plastic waste and recycling in Greater Manchester	GMCA
27	Introducing further advertising restrictions of products high in fat, sugar and salt (HFSS) on TV and online	Department of Health and Social Care
28	Tackling Homelessness	Ministry of Housing, Communities, and Local Government
29	Tameside Food Survey	TMBC
30	Greater Manchester Fire & Rescue Service - Programme of Change	GMCA/GMFRS
31	Serious violence: new legal duty to support multi-agency action	Home Office
32	Tameside Parenting Support Survey	TMBC

Ref	Topic	Lead
33	Deferred Payment Scheme Consultation	TMBC
34	Recycle for Greater Manchester Campaign Feedback	Recycle for Greater Manchester
35	Our Pass Opportunities	GMCA
36	Consultation on a new Rent Standard from 2020	Regulator of Social Housing
37	GM Clean Air	Clean Air GM
38	GM Vascular Services Survey	GMHSCP
39	Children not in school	Department for Education
40	Wheelchair Survey	GMHSCP
41	Adding folic acid to flour	Department for Health and Social Care
42	What Matters to You? (2019)	CCG
43	Tameside Museums and Galleries: Planning for the Future	TMBC
44	Consultation on Proposed PSPO for Moorland	TMBC
45	Local Studies and Archives Forward Plan	TMBC
46	Shining a Light on Suicide	GMHSCP
47	Higher technical education consultation	Department for Education
48	Changing Places Toilets	MHCLG
49	Support for victims of domestic abuse in safe accommodation	MHCLG
50	Greater Manchester High Rise Residents Survey	GMCA
51	Redress for purchasers of new build homes and the new homes Ombudsman	MHCLG
52	Restraint in mainstream settings and alternative provision	Department for Education
53	Tenancy deposit reform: a call for evidence	MHCLG
54	Digital-first Primary Care: Policy consultation on patient registration, funding and contracting rules	NHSE
55	Supporting victims and witnesses every step of the way: experiences of police, court and support services	GMP
56	How should we engage and involve patients and the public in our work	Medicines and Healthcare Products Agency
57	VCSE in Greater Manchester - the next 10 years	GM VCSE Devolution Reference Group
58	A new deal for renting: resetting the balance of rights and responsibilities between landlords and tenants	MHCLG
59	Rogue Landlord Database Forum	MHCLG
60	Advancing our health: prevention in the 2020s	Department for Health and Social Care
61	Co-operative Councils' Innovation Network Proposals	TMBC
62	Improving Specialist Care: GM Cardiology	GMHSCP
63	Transport and the Night Time Economy	GMCA
64	Measures to reduce personal water use	DEFRA
65	Electric vehicle chargepoints in residential and non-residential buildings	Department for Transport
66	Home to school travel and transport: statutory guidance	Department for Education
67	Sprinklers and other fire safety measures in new high-rise blocks of flats	Ministry for Housing,

Ref	Topic	Lead
		Community, and Local Government
68	LGBT Foundation Trans and NB People affected by cancer	LGBT Foundation
69	Doing Buses Differently	TfGM
70	Tameside Health Improvement	TMBC
71	Greater Manchester Hate Crime Plan	GMCA
72	The Ignition Project	GMCA
73	Health Improvement Stakeholder Engagement	TMBC
74	EDS2 Event Dec 2019 Feedback	TMBC
75	Budget Conversation 2020/21	TMBC/CCG
76	Healthwatch - Home Care Survey	Healthwatch Tameside
77	Healthwatch - Residential Care Survey	Healthwatch Tameside
78	Healthwatch - Carers Survey	Healthwatch Tameside
79	Ofsted inspection: removal of outstanding exemption	Department for Education
80	Greater Manchester review of paediatric medicine hospital services	GMHSCP
81	Appointee and Deputyship Consultation	TMBC
82	Future of PEN Survey	TMBC
83	Tameside Sexual Health Services Survey	TMBC
84	Chadwick Dam Bee Network Scheme	TMBC
85	Hill St to Trafalgar Sq, Bee Network Scheme	TMBC
86	Stamford Drive Bee Network Scheme	TMBC
87	Clarendon Rd Bee Network Scheme	TMBC
88	Rayner Lane Bee Network Scheme	TMBC
89	Ross Lave Lane Bee Network Scheme	TMBC
90	A57 Crown Point Bee Network Scheme	TMBC
91	Ashton Streetscape Bee Network Scheme	TMBC
92	Ashton Town Centre South Bee Network Scheme	TMBC
93	Manchester Road Link Bridge Bee Network Scheme	TMBC
94	A57 Denton to Hyde Bee Network Scheme	TMBC
95	Council Off-Street Parking Review	TMBC
96	Future Health and Care Services in Hattersley	TMBC
97	First Homes	MHCLG
98	Reforms to unregulated provision for children in care and care leavers	Department for Education
99	Review of the ban on the use of combustible materials in and on the external walls of buildings	MHCLG
100	Manchester's Gay Village - What it means to those who use it	GMCA
101	Tameside Council's Statutory Budget Consultation 2020/21	TMBC
102	Hyde Town Centre Consultation	TMBC
103	Integrating Care for Trans Adults	Open University, LGBT Foundation, and Yorkshire MESMAC
104	Changes to Ofsted's post-inspection processes and complaints handling: proposed improvements	Ofsted
105	NHS Net Zero - Call for evidence	NHS
106	Healthwatch Tameside Young people's health & care Survey 2020	Healthwatch Tameside
107	Healthwatch Tameside General survey 2020	Healthwatch Tameside

Ref	Topic	Lead
108	Understanding the impact of the Coronavirus on voluntary, community and social enterprise organisations (VCSE)	GMCA
109	Understanding the impact of Coronavirus on food banks, clubs, pantries and other food providers	GMCA
110	Protecting places of worship consultation	Home Office
111	Low Pay Commission consultation	Low Pay Commission
112	NHS: Your current experience of coronavirus	NHS
113	LGBT People: Share How Coronavirus Has Affected You	LGBT Foundation
114	Physical Activity in Covid-19	Greater Sport
115	Greater Manchester Big Disability Survey - Covid 19 Special / Greater Manchester Big Disability Survey about Covid 19 - Easy Version	GMCA
116	Covid-19 Survey	Healthwatch Tameside
117	COVID-19 in the Caribbean and African Community	GMCA
118	Manchester Pride Online Consultation	Manchester Pride
119	New walking & cycling measures to allow safe social distancing	TMBC
120	Future Travel Survey	TfGM
121	Greater Manchester, Ethnic Minority Experiences of Caring: Your Voice Matters	Wraparound Partnership/Greater Manchester Health and Social Care Partnership
122	Survey for Foster Carers in Tameside	TMBC
123	LGBTQI+ sport and physical activity	Pride Sports
124	Greater Moments COVID -19	Greater Moments
125	National Health Data Consent Survey	The CLIMB Project
126	Children's Food Campaign and Food Active Survey	Children's Food Campaign
127	LGBT Homes Survey	LGBT Foundation
128	Consultation on proposed changes to the assessment of GCSEs, AS and A levels in 2021	Ofqual
129	Save the Children	Tameside Youth Council/Save the Children
130	Developing a Race Equality Panel	GMCA
131	Impact of COVID-19 and Building Back Better	TMBC / CCG
132	Reopening the high street safely	TMBC
133	Tameside & Glossop Young People Wellbeing Survey	Worth-it
134	Greater Manchester State of the VCSE Sector Evaluation 2020	10GM/University of Salford
135	Local Offer Survey	TMBC

(T&G – 50; GM/NW – 39; National – 46)